

“Virgin Voyages Sailing Club” Terms and Conditions

Overview: To be a member of the Virgin Voyages Sailing Club, you must have completed at least one eligible Virgin Voyages cruise.

Starting 01 January 2024, any sailor who has sailed with us once before (on a paid voyage) will automatically be enrolled in the Sailing Club and will be eligible to earn toward perks packages.

Perks packages are based on the number of eligible voyages completed by an individual. Credit for a voyage is accrued toward perks 30 days following the completion of the voyage. Sailors on back to back voyages who qualify for the next highest perks package will not see the benefits of that next level on the back to back voyage.

Sailors receive membership in the Virgin Voyages Sailing Club after they have completed one eligible (paid) voyage. Once Sailors are part of the Sailing Club, they must complete one other eligible voyage to earn Blue Extras perks. Sailors who have unlocked Blue Extras will receive these perks per qualifying sailor on their third lifetime voyage.

- Dedicated Sailing Club Sailor Services support
- Cocktail Event
- Laundry Service (1 bag of laundry)
- Speciality Coffee

Sailors who are part of the Sailing Club who have completed four (4) eligible voyages will unlock Deep Blue Extras perks and will receive these perks per qualifying sailor on their fifth lifetime voyage.

- \$100 promotional Bar Tab
- Unlimited Premium Wifi (where available)
- Priority Boarding: a dedicated embarkation queue
- Dedicated Sailing Club Sailor Services support
- Cocktail Event
- Laundry Service (2 pressed items, 1 specialty cleaned item, 1 bag of laundry)
- Speciality Coffee Credit

Perks Details:

All perks are per eligible Sailing Club sailor. Bar Tab, Wi-Fi, laundry service, and coffee charges may appear on the Sailor's account, but will be waived before a credit card is charged at the end of the voyage.

- \$100 promotional Bar Tab: a Bar Tab credit applied to the folio of the eligible sailor only
- Unlimited premium Wifi: provided where available
- Priority Boarding: early boarding time and dedicated queue in Terminal V and where available globally (cabin mate of Sailing Club sailor will be permitted to join when arriving together)
- Dedicated Sailing Club Sailor Services Support: pre-voyage dedicated phone option for Sailing Club members. Onboard Sailing Club representative at the Sailor Services desk
- Cocktail Event: invitation to 1 x Sailing Club cocktail reception per voyage (cabin mate of Sailing Club sailor will be permitted to join)
- Laundry service

Blue Extras: includes one bag — express service is not included and laundry service is unavailable on the voyage's final day

Deep Blue Extras: includes two pressed items, one specialty-cleaned item, and one bag — express service is not included and laundry service is unavailable on the voyage's final day

- Specialty Coffee Credit:

Blue Extras: One specialty coffee from The Grounds Club or Grounds Club Too per day.
Alcoholic coffee cocktails not included.

Deep Blue Extras: Two speciality coffees from The Grounds Club or Grounds Club Too per day.
Alcoholic coffee cocktails not included.

Qualification details:

Blue Extras and Deep Blue Extras are available to Sailors who have earned these perks on all voyages until 31 December 2025.

Existing Sea-Blazers & Sea-Rovers:

Sea-Blazers & Sea-Rovers have already unlocked their access to Deep Blue Extras by their sailing history prior to 2024. Those sailors who have already earned Sea-Blazer and Sea-Rover badges before 01 January 2024 must book and sail in 2024/2025 to enjoy the full suite of Deep Blue Extras perks.

Bar Tab Bonus

Sea-Blazers' \$125 Bar Tab Bonus for life will continue to be honored on purchases of \$300 Bar Tab by the eligible sailor

Sea-Rovers' \$100 Bar Tab Bonus 2024 remains unchanged and will continue to be honored on purchases of \$300 Bar Tab by the eligible sailor

Sailing Club Status Match:

Starting April 3 2024, Sailors who are new to Virgin Voyages who hold loyalty status with other select cruise and travel brands are invited to apply for our Sailing Club Status Match program. We will offer immediate Sailing Club membership and Blue Extras perks to Sailors who provide confirmation of loyalty status in other programs and have a confirmed eligible booking with Virgin Voyages.

Sailors who join the Sailing Club via Status Match will receive Blue Extras on their first ever voyage, and continue to receive Blue Extras until they unlock Deep Blue Extras, on their fifth voyage, in line with the standard Sailing Club program requirements.

See accepted brands and loyalty programs eligible for this experience match below:

Loyalty Program	Membership Tier
Azamara Circle	Explorer, Discoverer, Discover Plus, Discover Platinum
Carnival VIFP Club	Platinum, Diamond
Celebrity Cruises Captain's Club	Eilte, Elite Plus, Zenith
Disney Castaway	Silver, Gold, Platinum, Pearl
Holland America Mariner Society	3-Star, 4-Star, 5-Star
Norwegian Cruise Line Latitudes Rewards	Platinum, Sapphire, Diamond, Ambassador
Oceania Club	Gold, Platinum, Diamond, President's Circle
P&O Peninsular Club	Mediterranean Tier, Caribbean Tier, Baltic Tier, Ligurian Tier
Princess Captain's Circle	Platinum, Elite

Royal Caribbean Crown & Anchor Society	Diamond, Diamond Plus, Pinnacle Club
Virgin Atlantic Flying Club	Gold
Virgin Australia Velocity Frequent Flyer	Gold, Platinum, Beyond
Windstar Yacht Club	One Star, Two Star, Three Star, Four Star

Exclusions:

Voyages excluded from earning toward perks packages:

- Casino (Loyalty) Complementary Bookings
- Free Voyage Fare (Access Key) Giveaways
- First Mate Rate Bookings
- Net Rates (deep promotional Net Rates only)
- Interline Rates (deep Interline discounts only)
- All reduced cruise fares (e.g., employee/employee family rates, vendor rates, etc.),
- Internal ECC Bookings
- Internal Ship Companion Bookings
- other cruises as designated by Virgin Voyages at its sole discretion.

General Terms: All questions or disputes regarding the eligibility for the Program or provision of benefits will be resolved by Virgin Voyages at its sole discretion.

Each Sailing Club member shall be responsible for advising Virgin Voyages of physical and/or email address changes, and we shall have no liability for misdirected mail, undelivered email, or any consequences thereof. Other terms and conditions apply. Program void where prohibited by law.

We reserve the right to terminate, modify, revise, or change the Program and these Terms, in whole or part, at any time with or without notice. Changes may revise use of benefits, availability of benefits, features of offers, and any other element of the Program. Changes may result in a reduction in the value of the Program or status achieved. The Program is available to individuals for their personal use only and is limited to one account per individual. Corporations, associations or other groups may not participate in the Program. To be eligible, members must provide and maintain a valid email address. Only one account may be associated with one email address. We reserve the right, in our sole discretion, to refuse to create an account or provide benefits for any reason. "Gaming the system" (i.e., manipulation or exploitation of the rules designed to govern the Virgin Voyages Sailing Club in an attempt to gain an advantage over other users) or fraudulent activity will result in the forfeiture of benefits, the determination of which will be in Virgin Voyages' sole discretion. Indeed, the administration and execution of the Virgin Voyages Sailing Club is within our sole discretion.

####